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OCT 02 2002

FCC - MAILROOM

Marlene H. Dortch, Secretary
Federal Communications Commission
445 - 12th Street SW
Washington, DC 20554

RE: CC Docket No. 96-115 and 96-149

Dear Commissioners:

I strongly urge you and the Commissioners to protect my privacy by requiring phone companies to obtain my approval before they sell my customer records. I don't want to be flooded with even more phone calls from pushy telemarketers.

Records revealing who I call, who calls me, the length and frequency of my calls, and the other details of my phone bill should be private information, not available for sale or use by the phone company. This information could be used by scam artists, telemarketers, and others with an interest in knowing the private details of my life.

Please take a strong stand today to protect Americans from this attempt by the phone companies to violate our right to privacy.

Sincerely,



Lois Kreuzer
535 So Cleveland Avenue
Unit 204
Arlington Heights, IL 60005

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